OSR Technical Information

Contents

CS1a - Episodes of Care

Description

Number of episodes of care provided within the previous 12 months.

'Episode of care': a contact between an individual client and service, with one or more staff, to provide health care (e.g. for sickness, injury counselling, health education, screening).

Only one episode of care per patient is recorded per day, even if the visits are for different reasons.

Numerator

The number of episodes of care provided within the previous 12 months to [Disaggregation: Gender] [Disaggregation: Ethnicity] clients.

Ethnicity

- Aboriginal and Torres Strait Islander
- Non-Aboriginal and Torres Strait Islander
- Aboriginal and Torres Strait Islander status not recorded

Gender

- Male
- Female
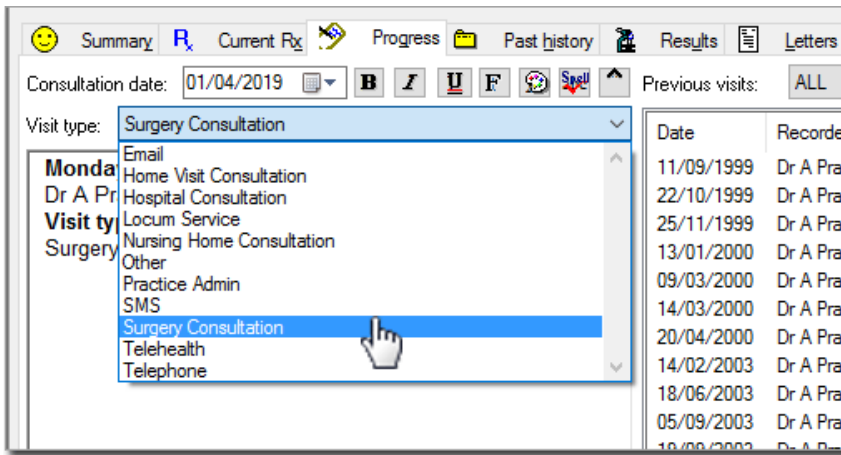- Gender not recorded

Included Episodes of Care Visit Types

- Home Visit Consultation
- Locum Service
- Nursing Home Consultation
- Surgery Consultation
- Telehealth
- Hospital consultation

Excluded Episodes of Care Visit Types

- Email
- Practice Admin
- SMS
- Telephone
- Other

Example: Recording An Episode Of Care

When recording Progress Notes, select the appropriate visit type from the list. Please note, custom visit types are not accepted for reporting reasons.

Clinical Services: Client Contacts (General Staff)

CS2 – Client Contacts (General)

Description

This table reports the number of client contacts provided by general staff to a patient within the previous 12 months.

Only one instance of client contact per patient is recorded per day, even if the visits are for different reasons.

Numerator

The number of contacts provided by [Disaggregation: Worker Type] within the previous 12 months to [Disaggregation: Gender] [Disaggregation: Ethnicity] clients.

Worker Type

- Aboriginal and Torres Strait Islander Health Worker
- Aboriginal and Torres Strait Islander Health Practitioner
- Doctor – General Practitioner
- Nurses
- Midwives
- Substance misuse / drug and alcohol worker
- Tobacco worker / co-ordinator
- Dentists / dental therapists
- Dental support (e.g. dental assistant / dental technician)
- Sexual health worker
- Traditional healer
- Other health / clinical staff
- Transport (health professionals who do not work for the service)
- Transport (health professionals who work for the service)

Ethnicity

- Aboriginal and Torres Strait Islander
- Non-Aboriginal and Torres Strait Islander
- Aboriginal and Torres Strait Islander status not recorded

Gender

- Male
- Female
- Gender not recorded

General Staff

Role	ANZSCO	OSR Code	MD User/Doctor Categories
Aboriginal and Torres Strait Islander Health Workers	411511		Aboriginal Health Worker Aboriginal and Torres Strait Islander health worker ATSI Health Worker
Aboriginal and Torres Strait Islander Health Practitioners		atsi-health-practitioner	Aboriginal health practitioner Aboriginal and Torres Strait Islander health practitioner ATSI health practitioner
Doctor - General Practitioners	253111		Doctor General Practitioner General Practice G.P. G.P GP
Nurses	2544 (REGISTERED NURSES)		Registered Nurse RN R.N. R.N Nurse Nurse practitioner
Midwives	254111		Midwife
Substance misuse / Drug and alcohol workers	272112		AOD Worker Drug and Alcohol Drug and alcohol counsellor Drug and alcohol worker Alcohol and drug counsellor Alcohol and drug worker Substance misuse counsellor
Tobacco worker / Co-ordinators		tobacco-worker	Tobacco worker Tobacco Co-Ordinator
Dentists / Dental therapists	252312, 411214		Dentist Dental therapist
Dental support (e.g. dental assistant / dental technician)	411211, 411213		Dental hygienist Dental technician

Role	ANZSCO	OSR Code	MD User/Doctor Categories
Sexual health worker	253399 (SPECIALIST PHYSICIANS NEC)	sexual-health-worker	Sexual health worker
Traditional healer		traditional-healer	Traditional healer
Other health / clinical staff	N/A	N/A	N/A
Transport (health professionals who do not work for the service)		transport-for-non-practice-workers	Transport (for non-practice workers)
Transport (health professionals who work for the service)		transport-for-practice-workers	Transport (for practice workers)

Business Rules

Included

- Reason for visit or visit type must be recorded
- Only one instance may be recorded per day
- All reasons and visit types are included in the collection

Excluded

- Notes recorded by users with the category of: Dispensing Assistant, Practice Manager, Receptionist, Finance Officer or Medical Student

Example: Recording A Visit Type and A Reason for Visit

When recording Progress Notes, select the appropriate visit type from the list. Please note, custom visit types are not accepted for reporting reasons.

Clinical Services: Client Contacts (Medical Specialists)

CS2 – Client Contacts (Medical Specialists)

Description

This table reports the number of client contacts provided by a medical specialist to a patient within the previous 12 months

Note that currently it is not possible to report on Specialists in MedicalDirector Clinical in this manner, as Clinical caters only for General Practitioners. For this KPI it is expected that Insights will display '0' for associated data, as shown in the following example.

(medical specialists)	ATSI			Not ATSI			Not recorded		
	Male	Female	Not recorded	Male	Female	Not recorded	Male	Female	Not recorded
Paediatrician	0	0	0	0	0	0	0	0	0
Endochronologist	0	0	0	0	0	0	0	0	0
Opthalmologist	0	0	0	0	0	0	0	0	0
Obstetrician	0	0	0	0	0	0	0	0	0
ENT	0	0	0	0	0	0	0	0	0
Cardiologist	0	0	0	0	0	0	0	0	0
Renal	0	0	0	0	0	0	0	0	0
Psychiatrist	0	0	0	0	0	0	0	0	0
Dermatologist	0	0	0	0	0	0	0	0	0
Surgeon	0	0	0	0	0	0	0	0	0
Specialist NOC	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

Clinical Services: Client Contacts
(Social and Emotional Well-Being / Counsellors)

CS2 – Client Contacts (Social and Emotional Well-Being / Counsellors)

Description

This table reports the number of client contacts provided by a social and emotional well-being worker / counsellor to a patient within the previous 12 months.

The role of the staff member is defined from the user setup screen, when selecting the 'Category' of the user.

Only one instance of client contact per patient is recorded per day, even if the visits are for different reasons.

Numerator

The number of contacts provided by [Disaggregation: Worker Type] within the previous 12 months to [Disaggregation: Gender] [Disaggregation: Ethnicity] clients

Ethnicity

- Aboriginal and Torres Strait Islander
- Non-Aboriginal and Torres Strait Islander
- Aboriginal and Torres Strait Islander status not recorded

Gender

- Male
- Female
- Gender not recorded

'Aboriginal and Torres Strait Islander status not recorded' – is recorded within OCHREStreams as 'Aboriginal and Torres Strait Islander status of clients unknown'

Social and Emotional Well-being / Counsellors

Role	ANZSCO	OSR Code	MD User/Doctor Categories
Psychologists	2723		Psychologist Clinical psychologist Educational psychologist Organisational psychologist Psychotherapist
Counsellor	2721		Counsellor
Social Worker	272511		Social worker
Welfare Worker	272613		Welfare worker
Social and Emotional Well-Being (SEWB) staff: Link Up caseworker		sewb-linkup-caseworker	SEWB Link Up caseworker SEWB LinkUp caseworker Social and Emotional Well-Being Link Up caseworker
SEWB staff other or not specified	N/A	N/A	N/A

Business Rules

Included

- contacts with staff and visiting health professionals
- all contacts involving transport (where an Aboriginal Health Worker provides health care and transport as part of one contact, record this as an Aboriginal Health Worker contact)
- contacts with visitors or transient patients

Excluded

- group contacts (e.g. group antenatal classes, men's groups, support groups)
- health promotional activity contacts
- administration activities (e.g. sending SMS reminder, phone calls, arranging transport to a hospital)
- residential care

Clinical Services: Client Contacts (Allied Health Professionals)

CS2 – Client Contacts (Allied Health Professionals)

Description

This table reports the number of client contacts provided by an allied health professional to a patient within the previous 12 months.

The role of the allied health professional is defined from the user setup screen, when selecting the "Category" of the user.

All contacts on the one day are treated as separate instances.

Numerator

The number of contacts provided by [Disaggregation: Worker Type] within the previous 12 months to [Disaggregation: Gender] [Disaggregation: Ethnicity] clients

Worker Type

- Audiologist / Audiometrist
- Diabetes Educator
- Dietician
- Optometrist
- Pharmacist
- Physiotherapist
- Podiatrist
- Speech Pathologist
- Allied health other or not specified

Ethnicity

- Aboriginal and Torres Strait Islander
- Non-Aboriginal and Torres Strait Islander
- Aboriginal and Torres Strait Islander status not recorded

Gender

- Male
- Female
- Gender not recorded

Allied Health

Role	ANZSCO	OSR Code	MD User Categories
Audiologist / Audiometrists	252711 311299 (MEDICAL TECHNICIANS NEC)		Audiologist
Diabetes Educator	251911 (HEALTH PROMOTION OFFICER)	diabetes-educator	Diabetes educator Diabetic Educator
Dietician	251111		Dietitian Dietician
Optometrist	251411		Optometrist
Pharmacist Hospital Industry Retail	 251511 251512 251513		Pharmacist
Physiotherapist	252511		Physiotherapist Physio
Podiatrists	252611		Podiatrist
Speech Pathologist	252712		Speech therapist Speech pathologist
Allied health other or not specified	N/A	N/A	N/A

Business Rules

Included

- contacts with staff and visiting health professionals
- all contacts involving transport (where an Aboriginal Health Worker provides health care and transport as part of one contact, record this as an Aboriginal Health Worker contact)
- contacts with visitors or transient patients

Excluded

- group contacts (e.g. group antenatal classes, men's groups, support groups)
- health promotional activity contacts
- administration activities (e.g. sending SMS reminder, phone calls, arranging transport to a hospital)
- residential care

Clinical Services: Individual Clients Seen

CS3a - Individual Clients Seen

Description

Number of clients seen within the previous 12 months.

Patients are only counted once, irrespective of the number of visits.

Numerator

The number of [Disaggregation: Gender] [Disaggregation: Ethnicity] clients seen within the previous 12 months

Ethnicity

- Aboriginal and Torres Strait Islander
- Non-Aboriginal and Torres Strait Islander
- Aboriginal and Torres Strait Islander status not recorded

Gender

- Male
- Female
- Gender not recorded

Business Rules

Included

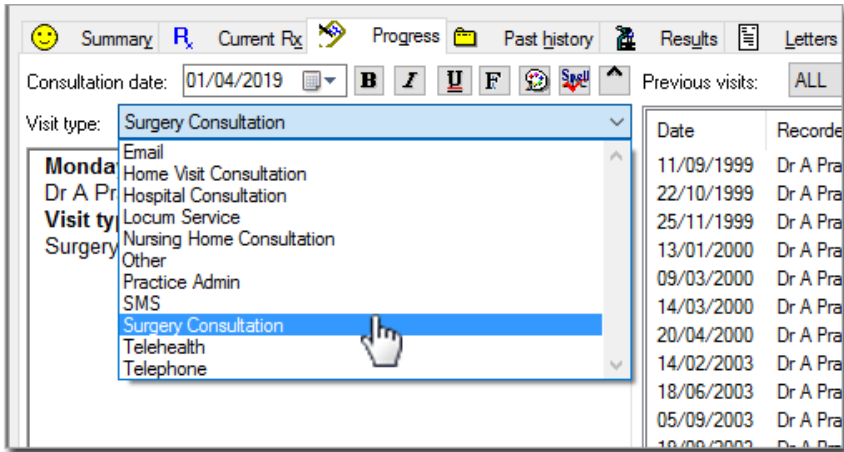Any of the following Visit type descriptions considered as an attendance:

- Home Visit
- Home Visit Consultation
- Locum Service
- Nursing Home Consultation
- Surgery Consultation
- Telehealth
- Hostel

Excluded

- Group contacts (e.g. group antenatal classes, men's groups, support groups)
- Administration activities (e.g. sending SMS reminder, phone calls, arranging transport to a hospital)
- Custom visit type is not included

Example: Recording A Visit Type and A Reason for Visit

When recording Progress Notes, select the appropriate visit type from the list. Please note, custom visit types are not accepted for reporting reasons.

Clinical Services: Clinical Activities (Pracsoft)

CS4 - Clinical Activities

Description

Number of…

- MBS rebateable (item 715) Aboriginal and Torres Strait Islander adult health checks (25 years plus)

- Alternative Aboriginal and Torres Strait Islander adult health checks (25 years plus)

- MBS rebateable (item 721) GP chronic disease management plans

- alternative chronic disease management plans

…established within the previous 12 months

'Claimed' refers to claims or invoices prepared for presentation to Medicare for reimbursement. For these clinical activities to be recorded in the MedicalDirector Insights collection, the health plan needs to be recorded and transmitted and accepted/rejected by Medicare.

Alternative Aboriginal and Torres Strait Island adult health checks, and alternative chronic disease management plans, both refer to clinical activities recorded by clinicians outside of the practice. It is not possible to record these instances within MedicalDirector Clinical.

Numerator

The number of [Disaggregation: Activity] established within the previous 12 months for [Disaggregation: Ethnicity] clients.

Activity

- MBS rebateable (item 715) Aboriginal and Torres Strait Islander adult health checks (25 years plus)

- Alternative Aboriginal and Torres Strait Islander adult health checks (25 years plus)

- MBS rebateable (item 721) GP chronic disease management plans

- Alternative chronic disease management plans

Ethnicity

- Aboriginal and Torres Strait Islander

- Non-Aboriginal and Torres Strait Islander

- Aboriginal and Torres Strait Islander status not recorded

Business Rules

- Counts MBS Items claimed.

- MBS rebateable (item 715) Aboriginal and Torres Strait Islander adult health checks should only be counted for clients aged 25 years and older.

- Alternative Aboriginal and Torres Strait Islander adult health checks should only be counted for clients aged 25 years and older.

Example: Creating and Processing MBS Items

(via MedicalDirector's Online Help)

- [Recording a Visit](#)
- [Transmitting Bulk Claims to Medicare](#)

Clinical Services: Child Health Checks

MCH1 - Child Health Checks

Description

Number of…
- MBS rebateable (item 715) Aboriginal and Torres Strait Islander child health checks conducted on children 0-4 years
- alternative Aboriginal and Torres Strait Islander child health checks conducted on children 0-4 years
- MBS rebateable (item 10986) Healthy Kids checks conducted

…within the previous 12 months

For the child health check to be recorded in the MedicalDirector Insights collection, the health plan needs to be recorded and transmitted and accepted/rejected by Medicare.

Numerator

The number of [Disaggregation: Health Checks] within the previous 12 months

Health Checks

- MBS rebateable (item 715) Aboriginal and Torres Strait Islander child health checks conducted on children 0-4 years

- Alternative Aboriginal and Torres Strait Islander child health checks conducted on children 0-4 years

- MBS rebateable (item 10986) Healthy Kids checks conducted

Business Rules

- Counts MBS Items claimed.

- MBS rebateable (item 715) Aboriginal and Torres Strait Islander adult health checks should only be counted for clients aged 0-4 years old.

- Alternative Aboriginal and Torres Strait Islander adult health checks should only be counted for clients aged 0-4 years old.

Clinical Services: Mothers Attending Antenatal Care

MCH2 - Mothers Attending Antenatal Care

Description

Number of…

- Individual mothers who have attended at least one routine antenatal care visit
- routine antenatal care visits by mothers

…within the previous 12 months

'Mothers' refers to female patients who have recorded an antenatal care visit, regardless of whether they gave birth during the year

'Individual mothers who have attended at least one routine antenatal care visit' is recorded within OCHREStreams as 'Individual mothers who have attended at least one routine antenatal care visit during the period'.

'Routine antenatal care visits by mothers' is recorded within OCHREStreams as 'Routine ANC visits by mothers during the period'.

Numerator

The number of [Disaggregation: Activity], where the mother is [Disaggregation: Ethnicity], within the previous 12 months

Activity

- Individual mothers who have attended at least one routine antenatal care visit
- Routine antenatal care visits by mothers

Ethnicity

- Aboriginal and Torres Strait Islander
- Non-Aboriginal and Torres Strait Islander
- Aboriginal and Torres Strait Islander status not recorded

Business Rules

To create this table, we check the special pregnancy visits table for matching visits within the previous 12 months.